

BT Stage 4

We're delivering our final stage of the Business Transformation Programme – Stage 4 – as planned. As you will see in the attachment, some products in the first release only impact limited customers.

Two releases to be delivered in 2021 – no single April release

- Release 1 – to be delivered on **1 March 2021**
 - Paid Parental Leave
 - Unclaimed Monies
 - New Zealand Foreign Trusts
 - Duties
- Release 2 – to be delivered around **October 2021**
 - Child Support
 - An upgrade of myIR to a new version (V12)

After this, there will be no more Business Transformation programme. This stage is about completing our transformation work, within the agreed timeframe and setting Inland Revenue up to succeed without the programme's support.

Over the coming weeks I also hope to provide a short video about Stage 4 – high level overview which we will share. The intent is to provide more further context to the messages in the attachment and hopefully assist you and your members with an understanding of what is changing and what this means for you. We will look to do more in terms of communicating out to you and your members as we progress , and will look to understand from you how effective this proposed approach is moving forward.

Not-for-profit and charities landscape

Inland Revenue undertook research to understand the world of Not-for-profits and Charities during 2019. The research was to understand their context, experience, and pain points with Inland Revenue, so we can explore opportunities to make improvements for both the sector and Inland Revenue. I would encourage you to review the information whenever you have some time available and would like your thoughts.

<https://www.ird.govt.nz/about-us/publications/research-evaluation/not-for-profit-and-charities-landscape>

Finally, thanks for your continued support and if you have any questions please do not hesitate to make contact.

Regards,

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